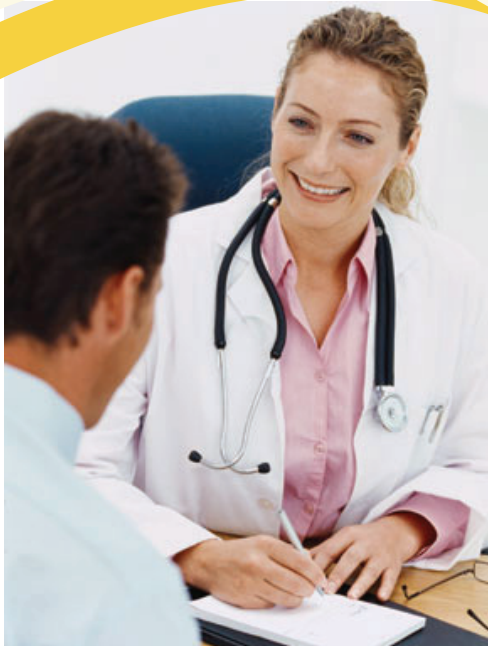




Wednesday March 23, 2011



## Health Literacy: Communication techniques to improve patient outcomes



Wednesday March 23, 2011

9 – 10:30 a.m.

Visiting Nurse Service in Westchester

360 Mamaroneck Ave.

White Plains, 10605

A seminar for physicians, nurses and health educators. The primary purpose of this project is to develop a curriculum with practical solutions for improving provider-patient communication in healthcare.

This session will enable participants to 1) Demonstrate an understanding of motivational interviewing theory 2) Learn the technique of motivational interviewing and 3) Apply it to enhance clinical outcomes and patient satisfaction.

### Motivational Interviewing

Dr. Jonathon Fader, Ph.D., a clinical psychologist, will guide health care professionals in the principles and practice of Motivational Interviewing to change health behavior. Learn Motivational Interviewing techniques, how to provide feedback to your patients and how to handle resistance.

**CE credits pending.**

For more information contact Amy Ansehl (914) 594-4947 or [amy\\_ansehl@nymc.edu](mailto:amy_ansehl@nymc.edu)

To **RSVP** contact Mary Gadomski (914) 682-1480 x647 or [mgadomski@vns.org](mailto:mgadomski@vns.org)

Sponsored by New York Medical College, Health Sciences Library and School of Health Sciences and Practice.

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Project Managers:

Diana J. Cunningham, MLS, MPH, AHIP, Associate Dean and Director of the Health Sciences Library.

Amy Ansehl, RN, MSN, FNPC, Executive Director Partnership for a Healthy Population.

**WE ARE SORRY!**

**These sessions are overbooked and  
registration is now closed.**

Please keep in mind our future health  
literacy event on April 25, 2011 at  
**NEW YORK MEDICAL COLLEGE.**

Details will be forthcoming.

Please return to

[Public Health Informatics Page](#)

